

Timely filing waiver

All claims for benefits must be filed with Humana Military no later than one year after the date the services were provided. The timely filing guideline does not apply if the beneficiary is an Active Duty Service Member (ADSM) on the date of service.

The only exceptions are:

- Claims regarding a retroactive Eligibility/Preauthorization determination
- Administrative error by the contractor
- An inability to communicate or mental incompetency without an appointed legal guardian on the date of service
- Delayed adjudication by a primary insurance
- Dual eligibility with Medicare and Medicare accepted the claim as timely

Only in the instances listed above, is Humana Military authorized to consider claim payment for benefits for those services or supplies received during the six years immediately preceding the receipt of the request. Services or supplies claimed for more than six years immediately preceding the receipt of the request shall be denied.

Complete this form if you qualify for one of the instances above. Additional information regarding filing a claim can be found at [HumanaMilitary.com/beneficiary/myaccess/claims/submit-claims](https://www.humana.com/beneficiary/myaccess/claims/submit-claims).

Send this form with the completed claim form (DD Form 2642) to:

Fax:	Mail :
(608) 327-8522	TRICARE East Region: New claims
	PO Box 7981
	Madison, WI 53707-7981

Submission of this form is not a guarantee of claim processing or payment.

Patient name: _____

Patient DOB (mm-dd-yyyy): _____

Sponsor SSN: _____ Service date (mm-dd-yyyy): _____

Provider name: _____

Reason/Explanation for late claim submission: _____

Signature of patient/legal guardian: _____ Date: _____



EAST REGION

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