Assistance with outcome measures

We can assist with the *Vineland Adaptive Behavior Scales, 3rd edition (Vineland-3), Social Responsiveness Scale, Second Edition (SRS-2), Parenting Stress Index, Fourth Edition, Short Form (PSI-4)* and *Stress Index for Parents of Adolescents (SIPA)* when the Board Certified Behavior Analyst (BCBA) office is unable to assist the parent in completing the parent forms. Inquiries can be submitted through provider self-service if you need assistance with these measures.

The PDDBI is a requirement of the *TRICARE Operations Manual (TOM)* and must be completed by the supervising BCBA. See TOM Chap. 18, Sec. 3, Para. 8.6.4.1.

8.6.4.1 PDDBI, Current Edition

This outcome measure must be completed using the standard, or extended form, at baseline, and every six months thereafter, by the authorized Applied Behavior Analysis (ABA) supervisor. Here are some additional guidelines for submitting the required forms:

- The name of the respondent, and relation to the beneficiary, must match and is required on all forms.
- Only the Parent Form is required at baseline. The Parent Form and the Teacher Form must be completed and submitted every six months thereafter to align with the Treatment Plan (TP) submission and preauthorization.

- The PDDBI must be completed and submitted by their respective deadlines.
- The Teacher Form must be completed by only the BCBA/BCBA-D. Responsibility for the completion of the Teacher Form by the BCBA/BCBA-D cannot be delegated.
- The Domain/Composite Score Summary Table, including all domain and composite scores, must be submitted to the contractor.

Electronic Funds Transfers (EFT) application submissions

As a reminder, Electronic Funds Transfer (EFT) application submissions must include the required bank letter OR a voided check with the application. If this is not submitted with the application, it will be returned requesting the information, which in turn, will create a delay in their application being processed by our partners at PGBA.

Benefits of TRICARE Home Delivery

TRICARE Home Delivery offers a convenient and reliable way for your TRICARE patients to receive prescriptions they take regularly, including TRICARE-defined[1] specialty medications. Beneficiaries should consider home delivery if they want to:

Save time

- Prevent delays in prescription pickup by having medications delivered directly to their door
- Receive up to a 90-day supply of their medication with free standard shipping

Enjoy security and convenience

- Medications delivered in plain, weather-resistant packaging
- Manage or cancel auto refills of eligible prescriptions and know when to expect delivery
- Easily manage medications with the free Express Scripts® pharmacy mobile app

Receive clinical support

- Medication history checked for potentially harmful interactions
- Enjoy the privacy of online orders and access to a pharmacist 24/7

How do beneficiaries switch to home delivery?

- Switch existing prescriptions to home delivery through their online account, the Express Scripts® pharmacy mobile app or by phone at (877) 363-1303
- Fill out and mail the home delivery order form. Receive up to a 90-day supply of their medication delivered to the address listed on the form
- Ask you to submit their prescription electronically (e-Prescribe). Note: In MHS GENESIS, e-prescribe to TRICARE Home Delivery, retail pharmacies and other military pharmacies. In MHS GENESIS, select Express Scripts Home Delivery to send prescriptions to home delivery

Can beneficiaries fill specialty medications through home delivery?

Beneficiaries can fill specialty medications at:

- In-network retail pharmacies, including Accredo
- TRICARE Home Delivery, including specialty pharmacy services provided by Accredo
- Military pharmacies

In some cases, beneficiaries are required to fill certain specialty medications through TRICARE Home Delivery, where Accredo provides specialty pharmacy services, or at a military pharmacy, if medication is available*. These select specialty medications are included in the Expanded Use of Military Pharmacy and TRICARE Mail Order Pharmacy Program (EMM). This means beneficiaries who start a new prescription or fill EMM drugs at retail pharmacy locations, must pay full price for their prescriptions after receiving two courtesy fills. They need to also transfer the specific specialty medication to TRICARE Home Delivery or military pharmacy (if medication is available) to avoid paying more.

Visit the TRICARE formulary search tool to learn more about copayment and coverage details for your medication or view the specialty drug list to see TRICARE-eligible specialty medications.

If you have additional questions about home delivery, visit tricare.mil/CoveredServices/Pharmacy/FillPrescriptions/HomeDelivery or contact us at (877) 363-1303.

1 TRICARE, through the Department of Defense Pharmacy & Therapeutics Committee process, defines what is considered a "specialty medication" and maintains the specialty drug list.

*This doesn't apply to Active Duty Service Members (ADSM). It also doesn't apply to beneficiaries with other prescription drug coverage or those living overseas. For TRICARE Home Delivery, specialty pharmacy services provided by Accredo, beneficiaries can call (877) 882-3324. A patient care advocate will work with your patients to transfer their specialty medications.

How to reach your TRICARE Community Liaison (TCL)

TCLs handle multiple issues such as:

- Contracting and credentialing questions for certified providers
- Provider demographic updates for network providers
- Questions regarding online applications
- Self-service website access
- All provider self-service administrator requests
- Help with a network provider that is not showing in the provider directory
- Provider education, benefit or policy questions

To submit an inquiry to a TCL, click the envelope icon at the top right corner of HumanaMilitary.com. Then, choose the "Secure Message icon" next to the category "Provider Demographics" to submit a message.